



# HOT-BUTTON ISSUES

**FEBRUARY 2026**

## CREATED WITH LOVE

### REINVENTING OUR FREE GUIDES

February is a month that puts a spotlight on love. Love for our families, our communities, and the people we show up for every day.

For us, it also feels like the right time to talk about something we've poured a lot of care into over the years: the resources we've created to support families.

We've always believed that families deserve clear information, honest guidance, and tools that help them feel more confident as they navigate difficult situations, especially when things feel overwhelming or unfamiliar.

"Not every family that needs help is ready to call a lawyer," Russell says. "Sometimes they just want answers, reassurance, or a place to start. We wanted to create something that meets people where they are."

That belief is what led us to create our guides.

Each guide is rooted in the real work we do every day and the hard lessons learned from our cases, holding negligent parties accountable.

Ashley explains it this way: "These guides are about giving families information without pressure, so they

can make decisions that feel right for them and their children."

Today, we offer three guides to our community.

#### 10 TIPS FOR FINDING A SAFE DAYCARE



This guide helps parents understand what to look for when choosing a daycare, from supervision and communication to environment and potential red flags. It's meant to empower families before they ever have to worry about something going wrong.



#### 5 STEPS TO TAKE AFTER A DAYCARE INJURY

When a child is hurt, parents are often flooded with questions.

This guide breaks the process down into clear, manageable steps so families can properly take legal action.

#### WHAT TO DO AFTER A CAR WRECK



This guide walks through immediate steps and practical considerations to help

families protect themselves and their loved ones after a crash.

Because we've had these guides available for several years now, we know it's time to revisit them. That's where you come in.

If you've read one of our guides, shared it with someone you care about, or relied on it during a difficult moment, we would deeply value your honest feedback as we work to refresh and improve them.

We want to know:

- What questions did you still have after reading?
- Was anything confusing, overwhelming, or unclear?
- Are there topics you wish we had covered more deeply — or at all?
- What other guides would be more helpful for families like yours?

Your feedback will directly shape the next version of these resources and help us continue creating tools that meet families where they are — with clarity, care, and no pressure.

These guides exist because of our community. Scan the QR code to help us make them even better.



- Russell Button and  
Ashley Knarr

# WE LOVE ANSWERING YOUR QUESTIONS

February is often associated with love, connection, and care. At The Button Law Firm, it's also a reminder of how much we value being a resource for families — not just when something has gone wrong, but when questions first start to surface.

One of the things we genuinely love about our work is answering questions. Some families reach out after a serious incident. Others are simply trying to understand what's normal, what's allowed, or whether something they've noticed deserves a closer look. No matter the situation, we believe questions deserve clear, thoughtful answers.

Here are a few of the questions we hear most often.

## HOW DO I LOOK UP DAYCARE VIOLATIONS?

Parents are often surprised to learn that daycare inspection reports and violations are public information in Texas.

Through the Texas Health and Human Services Child Care Search tool, families can look up licensing details, inspection histories, and any recorded violations for a daycare.

A daycare's history can reveal important patterns like repeated safety issues or lack of supervision that help families make more informed decisions.

## CAN A DAYCARE REFUSE TO SHOW ME VIDEO FOOTAGE?

In most situations, daycares *should* allow parents to view video footage when a child is hurt.

Unfortunately, they are not legally required to show parents the video.

We encourage parents to respectfully push for transparency. Ask in writing. Document everything. Follow up.

In many of our cases, the reason families discovered the truth is because they pushed the daycare to show them the video.

## WHAT ARE THE "SECRET" SIGNS OF A BAD DAYCARE?

Some red flags are obvious. Others are quieter and easier to miss.

High staff turnover, poor communication, overcrowded classrooms, or an unclean environment can all signal deeper issues. So can a lack of structure, unhappy children, or caregivers who seem disengaged or overwhelmed.

Parents often tell us something felt "off" long before they could put it into words — and that instinct matters.

## WHEN SHOULD A DAYCARE NOTIFY YOU OF AN INCIDENT?

Parents should be notified immediately about serious injuries, medical emergencies, or safety concerns.

Even minor incidents should be communicated the same day, usually at pickup, along with an incident report.

Clear, timely communication isn't just good practice — it's part of a daycare's responsibility to the families they serve.

## BLF CLIENT REVIEW

“

The Button Law Firm was by far the best decision I could've ever made when choosing a representative to fight for justice for my baby. My daughter was injured at her daycare by someone we unfortunately trusted to keep her safe. The Button Law Firm was compassionate, empathetic, supportive, resourceful, communicative, & well organized. I was never left in the dark about what was happening. The team continuously checked in on her, and they genuinely sought out to help in any way they could. I'm beyond grateful to have stumbled upon their presence, I have no words for the appreciation my family has for this business. Thank you Mr. Button & team. I wouldn't recommend any other firm.

- Marisa S.

”

### Why We Share These Answers

These questions come up again and again because families want to protect their children — and they want to feel confident doing so. Our goal is always to make information easier to access, easier to understand, and easier to act on.

If you ever have a question, big or small, we want you to know you're not alone. Sometimes, a conversation or a bit of clarity can make all the difference.

# THREE YEARS OF GROWTH

## CELEBRATING SARAH'S 3-YEAR ANNIVERSARY AT THE BUTTON LAW FIRM

Over the past three years at The Button Law Firm, Sarah has been a steady presence — thoughtful, deeply committed, and consistently showing up for the families we serve.

This past year brought a significant personal milestone when Sarah welcomed her first child - a son - in July. Since then, life has settled into new rhythms, shaped by watching him grow, noticing each new expression, and seeing the world open up for him a little more each day.

Like many working mothers, Sarah has learned how to balance the demands of her work with the joy and responsibility of caring for a child at home.

That experience has changed Sarah in meaningful ways, adding an extra personal layer to the care she's always brought to her work.

Sarah has always had a deep ability to understand our clients, especially during intake calls when parents reach out in moments of fear, confusion, and heartbreak.

Now, that understanding is joined by a more personal perspective — one that comes from imagining her own child in their place.

"I've always cared deeply about the families we serve," Sarah shared.



"But now, when I talk to parents, I can picture my own child and what it would feel like if something happened. It makes those conversations even more personal."

That perspective shows up in the way she listens, in the patience she brings to difficult conversations, and in how seriously she treats every concern shared with her.

**"Sarah has always had an incredible ability to connect with people," Russell Button said. "She listens with intention and empathy, and families feel that right away."**

Sarah has also reached another meaningful milestone — helping bring BLF's three-year vision to completion.

"Being able to see that vision through has been really meaningful," Sarah said. "We've accomplished so much, and I've grown alongside it."

Throughout those three years, Sarah has taken on evolving roles, developed her project management skills, and helped guide the firm through change with consistency and care.

**"Sarah has been an anchor for this firm," Ashley shared.**

**"She's thoughtful, reliable, and deeply committed to doing things the right way. Watching her grow over these three years, personally and professionally, has been incredible."**

Three years at The Button Law Firm have been filled with progress, perspective, and purpose.

We're grateful for the care, leadership, and heart Sarah brings to BLF — and for the many ways she shows up, every single day.

## BLF BEHIND THE SCENES



Ashley and friends at her surprise birthday party



Elizabeth and friend, Hillary, at a Mardi Gras parade



Russell and Sammy celebrating her father's birthday



4315 W. Lovers Lane, Suite A  
Dallas, Texas 75209

## INSIDE THIS ISSUE

- 1** Help Us Improve Our Free Resources
- 2** We Always Love Answering Your Questions
- 3** Sarah's 3 Years of Perspective, Empathy, and Steady Leadership
- 4** A Daycare Field Trip that Changed Everything



**WILL YOU PAW-LEASE  
BE MY VALENTINE?**

## A DAYCARE FIELD TRIP ENDED IN A LIFE-CHANGING INJURY

### WHAT THIS FAMILY LEARNED AND HOW WE HELPED

A Texas family's two-year-old daughter attended an in-home daycare that took weekly field trips to a local gymnastics gym.

These outings were meant to be fun, supervised experiences where children could explore and play safely. Instead, one day ended with their little girl suffering one of the most serious injuries a child can experience: a broken femur.

The daycare reassured the parents and told them their daughter had simply fallen into a foam pit.

They expected a minor injury, but what they learned there was devastating. The break was so severe that their daughter had to be airlifted to a hospital and undergo emergency surgery.

As their daughter began recovering, her parents searched for answers. That's when they contacted The Button Law Firm.

Russell explains, **"This family didn't come to us looking for a fight. They came looking for answers and protection for their child. Our role was to walk with them through that process and make sure their daughter's safety was taken seriously."**

Through our investigation, we discovered that the foam pit was not properly filled to meet safety requirements.

The environment was unsafe, and the child had no way of knowing that.

She was placed at serious risk during an activity that should have been carefully supervised and appropriate for her age.

Our team worked for accountability, a life-changing result, and more than anything, clarity and peace of mind for the family.

This is how we support families when a daycare fails to protect a child. We step in, guide parents through uncertainty, and work to protect children and the families who trust us.

