#### THE BUTTON LAW FIRM

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## LEFT BEHIND HOW A HOUSTON DAYCARE FAILED A CHILD AND BETRAYED A FAMILY'S TRUST

One of the most basic promises a daycare makes to families is that their children will be safe. But for one Houston family, that promise was broken in a deeply alarming way when their 6-year-old son was left alone in a daycare van—and the daycare tried to cover it up.

A daycare employee failed to make sure this child got out of the van. The driver then parked the vehicle and left. Alone and confused, the child eventually realized no one was coming for him.

He managed to climb out of the van on his own and wandered into a busy shopping center parking lot next door. Thankfully, a Good Samaritan noticed him and kept the boy safe until the daycare owner finally arrived and identified him.

Even after this terrifying incident, the daycare's first response wasn't to tell the

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planned. But that story quickly fell apart.

Once the parents discovered the truth, they contacted our team at The Button Law Firm.

keep accurate records, conduct name-toface checks, and ensure every child is accounted for before leaving a vehicle.

The impact on this young boy has been heartbreaking. Since the incident, he has developed significant anxiety. He's afraid to be alone—even for a few moments. He began experiencing panic attacks and nightmares, often waking up crying after dreaming about a monster in the van.

The Button Law Firm worked closely with the family to help them navigate the emotional and legal aftermath of this incident.

Our mission has always been to stand up for children and hold negligent daycare centers accountable. While nothing can erase what happened, we're proud to have helped this family find the clarity, support, and peace of mind they deserved.



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## HOT-BUTTON ISSUES

#### **HELPING KIDS BEYOND THE COURTROOM: HOW WE'RE MAKING A DIFFERENCE THIS JULY**

At The Button Law Firm, one of our core values is 'Making a Difference,' especially for children. Whether we're standing up for them in a courtroom or supporting families in our community, we're committed to creating positive change every day.

#### National Make a Difference to Children

Month, celebrated each July, is especially meaningful to us. It's a powerful reminder that even small actions can leave a lasting impact on a child's life. Whether it's offering a listening ear, providing a safe space, or helping them access the tools they need to thrive, every child deserves to feel seen, supported, and equipped—no matter what challenges they've faced.

Back-to-school season is meant to be a time of excitement and possibility. A new backpack, fresh crayons, and a lunchbox with their favorite cartoon character can give a child the confidence they need to take on a new school year.

But for thousands of children across Texas who have experienced trauma, neglect, or instability, back-to-school season can be a painful reminder of everything they're missina.

It tells them, "You matter. You're not forgotten. You deserve to succeed."

That belief is part of our "why." It's what fuels us—not just in the cases we take on, but in how we show up for our community.

This year, we're proud to support the Backto-School Drive hosted by Community Partners of Dallas. If you're not familiar with them, they are a nonprofit that works directly with children in Dallas County who have suffered abuse or neglect. They serve thousands of children each year, ensuring they have clothes, hygiene items, school supplies, and most importantly, hope.

Their Back-to-School Drive is one of the largest and most impactful efforts of its kind in our region. And when we learned that for many of these children, the supplies they receive from Community Partners of Dallas are the only new items they'll get all year, it became an easy yes for us.

We believe in standing up for kids—always. Whether that's holding negligent daycares accountable or making sure a child starts their first day of school feeling confident and ready to learn, our mission is the same: be there when it matters most.

make a difference together. When we rally as a community, real change happens—and it starts with one act of kindness.

## HOW YOU **CAN HELP**

Want to get involved? It's easy.

All July, BLF is turning our office into a school supply drop-off spot. We'll be collecting:

- Clear backpacks
- 1" 3-ring binders
- Block erasers
- Scientific calculators
- Colored pencils
- Composition books
- 24 count crayons
- 8-tab dividers
- Folders (with pockets and brads)
- · Glue bottles
- Highlighters
- Lined Index cards (100 count)
- Markers (10 count)
- · Pencil pouches
- Pencil sharpeners
- Rulers
- Safety scissors
- · 1-subject spiral notebooks (wideruled)

Don't live nearby or can't make it in? Scan the QR code to purchase school supplies off of our Amazon registry.





truth. Instead, they told the child's parents he had been dropped off at school as

What happened wasn't just a mistake—it was a severe failure that never should have occurred. Childcare centers are expected to

None of that happened here.

We've seen firsthand how difficult it can be for families to rebuild after a traumatic event. We've also seen how something seemingly simple, like a donated pencil case, can light up a child's world.

This month, we hope you'll join us. Let's

# INTRODUCING CARMEN: OUR NEW MARKETING COORDINATOR IS MAKING A BIG IMPACT

At The Button Law Firm, every team member brings something special to the table—and our new Marketing Coordinator, Carmen, is no exception.

Since joining us in January, Carmen has already become essential to our mission to reach and support families across Texas. From her passion for communication to her love of community, Carmen embodies the values that keep BLF moving forward.

For Carmen, marketing has always been about more than strategy or statistics—it's about creating connections. "Making a positive impact through my work has always been my driving force," she says. "When I discovered The Button Law Firm and saw firsthand how they help the community, I was immediately drawn to the BLF mission."

After an inspiring conversation with our COO, Elizabeth, Carmen knew she had found the right place. "The passion behind the team was undeniable. I knew this was where I wanted to grow, contribute, and make a difference."

Carmen brings a solid background in marketing to her role, having earned her degree in Marketing with a minor in American Sign Language from Oklahoma State University.

That unique combination—businessminded and people-focused—fits perfectly with BLF's values. "My love for communication and community engagement has shaped my career," she shares. "I'm grateful to bring those skills to BLF."



As Marketing Coordinator, Carmen works closely with Margo to support and elevate the firm's outreach.

Whether creating content, managing email campaigns, or analyzing marketing data, Carmen ensures that BLF's message reaches the people who need it most.

Her days are filled with creativity and collaboration. "One of my favorite things about this role is the constant innovation," she says. "No two days look the same, and the whole team is always looking for new ways to better serve our clients and community."

Though she spent time studying and traveling across Great Britain and Europe, Carmen was born and raised right here in Dallas.

Her love for her hometown runs deep, and being able to give back through her work at BLF makes the role all the more meaningful.

When she's not diving into metrics or content calendars, Carmen loves staying active and spending quality time with the people (and pets) she loves.

You'll often find her at the gym, curled up with a good book, or enjoying a board game night with her fiancé. At home, there's never a dull moment thanks to her playful kitten, Charlie, and her sweet puppy, Remi.

We're thrilled to have Carmen on the team and can't wait for you to see the incredible work she's doing.

Help us give her a warm welcome. If you follow us on social media or read one of our newsletters, chances are you're already seeing Carmen's creativity and heart in action.

## **BLF CLIENT REVIEW**

Last year, my child's daycare provider failed to protect them, resulting in a multi-day hospital stay. I was reeling from the event and unsure what to do next. I was referred to The Button Law Firm by a colleague and I could not be more grateful for that!

From my first call in to Eurika (so sweet!) to working with Russell, Rena, Kaitlyn, and Cristina, everything was clear and I felt like we were so taken care of. They handled everything behind the scenes allowing me to focus on my child instead of worrying about the financial and legal aspects. There is no way our case would have had the same outcome without their expertise and perseverance along the way.

I hope that no one ever has to go through a daycare negligence case, but if you find yourself in that situation, I highly recommend The Button Law Firm.

- Emily H.

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## FIVE YEARS OF DEDICATION AND GROWTH: CELEBRATING CRISTINA'S IMPACT AT BLF

This summer marks five years since Cristina joined The Button Law Firm—and what a journey it's been.

Known for her calm under pressure and razor-sharp attention to detail, Cristina has long been an essential member of our case team. But this past year, she's stepped up in a big way, going above and beyond to support her team, take on new challenges, and grow both personally and professionally.

As a paralegal, Cristina's days are packed. From coordinating with clients to preparing complex case files, her work is the backbone of our legal team's success.

This year especially, she's taken on a bigger role behind the scenes—anticipating needs, streamlining communication, and helping our attorneys stay focused and prepared through even the most intense cases.

"Cristina has been the glue for the case team this year," says Russell. "She's stepped up big time and continues to make sure everything is running smoothly. I can always count on her. I appreciate everything she does for our team."

What sets Cristina apart isn't just her technical skills—it's the way she shows up for our clients and team. She brings

warmth, compassion, and an intuitive sense of what people need in highstress situations.

When clients call in overwhelmed or unsure of the next step, Cristina is often the steady voice on the other end of the line, helping them feel seen and supported.

Outside of the office, Cristina's been leaning into a new source of inspiration: books. "I was never really a reader," she admits. "But lately, I've started picking up memoirs, and now I can't stop. I keep buying books left and right—I have a whole list!"

Her growing love for reading has become something she's especially proud of, and it reflects the same mindset she brings to work: an openness to growth, curiosity, and the desire to understand people on a deeper level.

As we celebrate Cristina's five-year anniversary, we're not just recognizing her experience—we're honoring her dedication, resilience, and the example she sets for what it means to grow with purpose.

Cristina, your impact doesn't go unnoticed - we're proud of you and grateful for everything you bring to the team. Here's to five amazing years and many more ahead!



## BLF BEHIND THE SCENES





