



HOT-BUTTON ISSUES

MARCH 2026

FEELING LUCKY AT OUR ANNUAL CELEBRATION

In February, the Button Law Firm hosted its second annual appreciation event - an evening dedicated to celebrating the people who make BLF what it is today.

Friends, family, team members, attorneys, and, for the first time, several former clients gathered to reconnect, share stories, and reflect on the relationships that embody our number one core value:

Family & Team.

During her remarks that evening, Ashley shared a story about one of the clients who attended the event, a story that perfectly captured that value.

Years ago, early in the case, Ashley and Russell drove to the home of one of our clients. They sat at her kitchen table, met her kids, and really listened to what her family was going through.

During that visit, her son shared his dream of becoming a physical therapist.

Now, years later, our client recently invited Ashley and Russell to attend her son's upcoming white coat ceremony, a milestone that marks the next step toward achieving his dream.

Ashley also shared something that the same client told her at the end of her case.

"After everything she had been through," Ashley said, "she told me she was actually sad that the lawsuit was over - because it meant she wouldn't get to see our team as much."

Ashley paused for a moment before adding, "That's when you realize the relationship became so much more. We will be family for life."



Later in the evening, Russell reflected on the people who make moments like that possible. He shared that five groups have helped shape the Button Law Firm into what it is today.

First, Ashley.

"She has been there since day one," Russell said. "None of this would exist without her belief in what we were building."

Second, the BLF team.

"Our team pours their hearts into this work every single day," Russell said. "They care deeply about the families we represent and about each other."

Third, the attorneys who trust the firm and believe in the work being done here.

Fourth, the friends and family members of the BLF team who support them behind the scenes.

And finally, the fifth group Russell thanked, one of the most important of all, was the clients who trust the firm during some of the most difficult chapters of their lives.

Looking around the room that night, it was easy to see all five groups together.

What started as a celebration of the firm's 10-year milestone is quickly becoming one of our favorite traditions. Because moments like this remind us that the Button Law Firm is about more than the work we do.

It's about the people. And if you've been part of this journey in any way, whether as a client, a team member, or a supporter, you will be a part of The BLF Family for life.

- Russell Button and
Ashley Knarr

WHY WAS MY SON ALONE? A SEARCH FOR ANSWERS

Every morning, this mother relied on the same routine.

She would drop her six-year-old son off at daycare, trusting that the staff would safely transport him to school. It was a system that felt dependable — something she believed she could count on while balancing the responsibilities of work and parenting.

Then one morning, everything changed.

Instead of hearing from the daycare or the school, she received a phone call from a police sergeant. He told her he had her son.

He had been found wandering alone in a parking lot. Her first reaction wasn't anger — it was confusion.

The daycare couldn't provide clear answers. In fact, they told her something that only made the situation more confusing — they claimed her son had been dropped off at school that morning.

As our team began investigating, we discovered the truth. That morning, her son had been loaded onto the daycare van just like every other day. But when the van arrived at the school, no one unloaded him.

There was no name-to-face check.



No attendance confirmation. No sweep of the van before the driver walked away. Her six-year-old son had been left alone inside the vehicle.

Eventually, he managed to get himself out of the van and wandered across a large shopping center parking lot. A Good Samaritan noticed him and brought him to a police sergeant working inside a store.

When the evidence began to come together — including surveillance footage, school records, and witness statements — it confirmed what she feared: her son had never made it into the school building.

Learning that truth brought painful questions.

“Why would they lie to me?” she asked.

“Why would they cover up what happened to my son?”

In the weeks after the incident, her son struggled. Simple routines that once felt normal suddenly felt overwhelming.

For his mother, life shifted entirely toward helping her son feel safe again.

When she came to our team, she wasn't looking for a fight.

She was looking for answers.

She wanted to understand what had happened that morning and ensure that her son would have the support he needed moving forward.

Our team worked alongside her to uncover the truth and hold the daycare accountable for the failures that led to that moment.

Together, we secured a life-changing result that will help provide the care and support her son needs as he continues to heal.

What happened that day was preventable. And no parent should ever have to question whether their child made it safely from daycare to school.

LUCKY TO BE YOUR LAWYERS

We are incredibly lucky to serve families like yours. Thank you for trusting The Button Law Firm and allowing us to help guide you through challenging moments.

If you ever need support, have a question, or just want to check in, our team is always here for you.

BLF CLIENT REVIEW

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I'm so grateful for everything our attorney Kaitlyn did for my son during his trial. She was professional, knowledgeable, and truly cared about our family. She kept us informed every step of the way and fought hard for my son. During a very hard and emotional time, she gave us confidence and peace of mind. I highly recommend her to anyone needing strong and compassionate representation.

- Christina M.

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TAKING BLF'S MARKETING TO THE NEXT LEVEL

CARMEN'S FIRST YEAR WITH BLF

At the Button Law Firm, we believe the best results come from people who care deeply about what they do, and about the team around them.

Over the past year, Carmen has embodied both.

As the firm's marketing coordinator, Carmen works side by side with the marketing team to help manage every aspect of the firm's marketing efforts.

From brainstorming new ideas to helping execute campaigns and projects, she plays an important role in ensuring that everything we do reflects the mission and values of The Button Law Firm.

But what makes Carmen stand out most isn't just what she does - it's how she does it.

Carmen approaches every project with confidence, creativity, and a strong sense of ownership. She is constantly looking for ways to improve how things are done and isn't afraid to bring new ideas to the table.

Over the past year, that mindset has strengthened the firm's marketing efforts in both big and small ways.



"Carmen has been an incredible addition to our team," Russell said.

"She brings great energy to everything she does and is always thinking about how we can continue improving. It's clear she takes pride in the work, and that makes a huge difference."

Part of what makes Carmen so effective is her willingness to dive into every aspect of the firm's marketing work.

Whether it's helping coordinate projects, brainstorming creative strategies, or making sure the details are handled behind the scenes, she approaches every task with the same level of commitment.

Ashley has seen that dedication firsthand. **"Carmen is someone you can truly depend on,"** Ashley said.

"She's hardworking, thoughtful, and always looking for ways to make things better. She's made a big impact on the team in just one year."

Carmen's first year at the Button Law Firm perfectly reflects one of the firm's core values: Believe in Better.

She is always looking for new ideas, better systems, and stronger ways to tell the stories of the families we represent. That mindset - never settling for "good enough" - helps push our marketing, and our firm, forward.

We're incredibly grateful for the energy, creativity, and hard work Carmen has brought to BLF this past year—and we're excited to see the ideas and impact she'll continue to bring in the years ahead.

Happy one-year anniversary, Carmen!

BLF ANNUAL APPRECIATION EVENT PHOTOS



Our 4 attorneys: Russell, Rena, Kaitlyn, and Ashley



Liliana, her sister, Jennifer, and Erika celebrating BLF!



Russell and his parents sharing a moment at our appreciation event

4315 W. Lovers Lane, Suite A
Dallas, Texas 75209



**HAPPY ST.
PAW-TRICK'S DAY!**

INSIDE THIS ISSUE

- 1** Recapping Our Annual Event Celebrating Family & Team
- 2** A Daycare Routine Ended with a Child Alone in a Parking Lot.
- 3** Celebrating Carmen's First Year with BLF
- 4** Pick Your Favorite Cartoon in Our March Madness Bracket



MARCH MADNESS: BLF'S CARTOON THROWBACK BRACKET

It's March Madness at BLF! Our team members each picked their favorite cartoon or kids' show from growing up, and now it's time to crown a champion. Fill out the bracket and let us know which show wins it all for you!

