THE BUTTON LAW FIRM

DAYCARE & CHILD INJURY LAWYERS
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HOT-BUTTON ISSUES

NOVEMBER 2026

MORE THAN A THANK YOU

THE FAMILIES BEHIND EVERY REVIEW

A review may take only a minute to read, but for our team, it is time well spent reflecting on the relationship we've built with a family.

We remember the first conversations, when there were still so many questions about what happened to their child. We remember getting to know them, learning what mattered most to them, and supporting them through the legal process.

By the time they write about their experience with BLF, we have shared far more than a legal case.

> Sometimes a client says a lot in a review, and I still know there's more behind it than they could ever put into words.
> I remember what that family trusted us with. More than anything, I hope they felt we went all in for them.
> **- RUSSELL BUTTON**

For Ashley, that feeling often comes through in the simplest words.

A parent may describe feeling heard or knowing that someone took their concerns seriously. Those things can mean a great deal to a family who came to us overwhelmed, worried about their child, and unsure what to do next.

When Ashley thinks about what she wants to offer that parent, it comes down to being able to say, "Here, let me handle this for you while you focus on your child."

That is the kind of support we hope families feel throughout their time with us. They can ask questions. They can tell us what has been difficult. They have people they can turn to as they work through an unfamiliar process.

When a review tells us that a family felt supported, it reminds us of what mattered most to them.

It also gives us a reason to pause together as a team. A review might thank one person by name, but many people helped make that experience possible.

The care a family receives grows out of the work happening across BLF, including work they may never see. Sharing their words gives everyone a chance to recognize their part in helping that family move forward.

Russell calls those moments a "passion regenerator."

After a demanding stretch of work, hearing from a family can bring the purpose of that effort back into focus. The details we worked through mattered to someone. The time we spent answering a question helped someone feel more comfortable. A family remembers being cared for and that's what stays with us.

> We don't have to do this work. We *get* to do this work.
> **- ASHLEY KNARR**

Reading a review together makes that feel especially true. Families allow us into a painful and deeply personal part of their lives. We get to know their children, understand their worries, and stand beside them as they seek answers and accountability. Ashley hopes that, by the end, they feel a little closer to whatever closure looks like for them.

This November, those relationships are what we find ourselves feeling most grateful for.

To the families who have trusted us, thank you for letting us be part of your story and for taking the time to tell us what that experience meant to you. Your words remind us of the difference we can make together, and we carry that encouragement into our work for the next family who needs us.

- Russell Button and Ashley Knarr

A SATURDAY WITH FEED THE CITY

OUR BLF FAMILY COMES TOGETHER TO GIVE BACK

By the time we sat down for breakfast on a recent Saturday, our team had already helped make more than 1,000 sandwiches alongside other local volunteers.

It was a strong way to start the weekend.

We spent the morning at Tango Charities' Feed The City Lewisville/Coppell event. The program brings volunteers together to prepare food for people facing hunger, and in just one hour, those efforts turned into meals that would help our neighbors.

As we move into a season centered on gratitude and giving, we keep thinking about that morning.

Being thankful for our community also means making time to contribute to it, and Feed The City gave us a simple way to do that together.

For Russell, the opportunity was especially personal. He grew up in Coppell, so volunteering there meant giving back to a community that helped shape him.

"Coppell will always be a part of who I am," Russell shares.

"Getting to give back to the community where I grew up, alongside people who have become my family, means a lot to me. I'm grateful we could spend a Saturday together doing something that would help someone else."

That feeling carried through the morning. Two of our core values, Family and Team and Make a Difference, came together naturally as we worked alongside our neighbors.





We got to spend time with people we care about while contributing to something that mattered beyond our own team.

After volunteering, we kept the morning going over breakfast. Having spent hours helping prepare food for others, we enjoyed sharing a meal of our own.

'Our time together as a team means so much to us," Ashley shares.

"Having time on a weekend to give back together and then sit down for breakfast is special. Those moments give us room to catch up, enjoy each other's company, and keep building the relationships that make BLF a family."

With Thanksgiving approaching, we're grateful for opportunities like this to turn that appreciation into action.

Thank you to Tango Charities and the Feed The City volunteers for welcoming us and making it easy to get involved.

We look forward to participating in more volunteer events together and finding new ways to support our neighbors.

Giving back is something we will keep making time for throughout the year, and we're excited for our next opportunity to lend a hand.

BLF CLIENT REVIEW

"We are incredibly grateful to Button Law Firm for guiding our family through one of the most difficult experiences we've ever faced. From the beginning, their team demonstrated exceptional legal expertise, genuine compassion, and a deep understanding of what we were going through emotionally. They struck the perfect balance between supporting us through a difficult time and gathering important information to build a strong case.

Throughout the process, they kept us informed, patiently answered our questions, and made sure we felt heard and respected. We had complete confidence in their professional judgment. Most importantly, they helped us hold the daycare accountable in a way we could not have achieved on our own."

- L.B.

ONE YEAR IN, LOOKING AHEAD

REFLECTING ON OUR PROGRESS AND FINISHING THE YEAR STRONG

A three-year vision gives us something to work toward. As the first year comes to a close, we have a chance to see how that vision is taking shape.

At our most recent quarterly Vivid Vision meeting, our team stepped away from the usual workday to do exactly that.

We looked back at the goals we've reached, talked about what we've learned, and considered where we want to focus our energy before the year ends.

When everyone is busy with their own responsibilities, it can be easy to move from one task to the next without noticing how much has changed.

Getting together gives us time to connect those everyday efforts to the bigger picture. The progress we reviewed came from people across BLF doing their part, helping one another, and staying committed to what we're building together.

Recognizing that progress matters because it gives us a chance to appreciate the work behind each accomplishment and understand how one person's contribution supports someone else's.

Every member of our team plays a role in moving the firm forward, and these meetings help us see those connections more clearly.

Looking back also gives us something useful to carry forward. We talked through the lessons from the past year and where we still have work to do.

With two years remaining in our Vivid Vision, there is plenty ahead of us.

Our immediate focus is on making the most of the time left this year and being intentional about the next steps we take.

After spending time thinking about where we're headed, we headed somewhere a little more relaxed: The Londoner.

Darts, pool, and a little air guitar gave us a chance to enjoy one another's company outside the office.

We traded conversations about goals for some friendly competition and made room for the kind of fun that helps a team feel like family.

That time together belongs alongside the planning because our work depends on people knowing, trusting, and supporting one another.

Spending an afternoon together gives those relationships room to grow beyond the responsibilities we share during the week.

We left with a year of progress to feel proud of, and more still to accomplish.

As we finish this year and continue working toward our three-year vision, we're glad to do it with a team willing to put in the effort, celebrate one another, and occasionally pick up an imaginary guitar.



BLF BEHIND THE SCENES



Ashley, Elizabeth, and their friend Briana at an LSU game



Russell, his dad, and Sammy's dad at a Mavericks game



Cristina, Harley, and Ashley at the Texas State Fair

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PAWSITIVELY THANKFUL FOR YOU!

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YOU CAN START WITH US

HELPING A WOMAN MOVE FORWARD AFTER A SERIOUS WRECK

Before a serious wreck changed her daily life, one North Texas woman was used to being the person others relied on. She cared for her husband, looked after her home and property, and tended to her animals. Her independence meant a great deal to her.

Then another driver ran a red light. The collision left her with a badly fractured dominant wrist and lasting vision problems. Everyday tasks became difficult, and blurred and double vision made driving harder.

Suddenly, the woman who had spent so much time caring for others was relying on friends and family herself.

She reached out to BLF looking for answers and someone she could trust.

We listened to what she was facing and helped her connect with one of our close referral attorneys who was well-suited to handle her case. She had people in her corner while she focused on treatment and rebuilding her independence.

Our team and the referral attorney worked alongside her to make sure her story was understood, including how the wreck affected her ability to care for her husband and manage her daily life.

She ultimately secured a life-changing result that gave her additional resources to move forward.

This holiday season, we want everyone in our BLF community to remember that you can start with us when something unexpected happens.

You don't have to know what kind of lawyer you need or whether your concern fits the cases we handle before picking up the phone.

Our work focuses on daycare and child injury cases, and we've built relationships with trusted attorneys in other practice areas so we can help people find the right support. If a question comes up for you or someone you love, reach out. We can listen, talk through what you need, and help you explore the next steps.

