

Texas Health and Human Services Commission
Child-Care Licensing
Investigation Report

Operation Information and Allegations:

Operation #: [REDACTED]

Investigation #: [REDACTED]

IMPACT Case Id: [REDACTED]

IMPACT Call Id: [REDACTED]

Intake(s):

Intake Number

[REDACTED]

Intake Date Received

02/26/2018 07:37 AM

Investigator's Name: JULIE CULPEPPER

Extension Granted: No

Allegation Type

- | | |
|--|---|
| <input checked="" type="checkbox"/> Standard/Law Violation | <input type="checkbox"/> Abuse/Neglect Physical Abuse |
| <input type="checkbox"/> Illegal Operations | <input type="checkbox"/> Abuse/Neglect Sexual Abuse |
| <input type="checkbox"/> Suicide Attempt | <input type="checkbox"/> Abuse/Neglect Emotional Abuse |
| <input type="checkbox"/> Child Death | <input type="checkbox"/> Abuse/Neglect Physical Neglect |
| <input type="checkbox"/> Serious Harm/Injury | <input type="checkbox"/> Abuse/Neglect Medical Neglect |
| <input type="checkbox"/> Near Fatal | <input type="checkbox"/> Abuse/Neglect Neglectful Supervision |
| <input type="checkbox"/> Child Arrest | <input type="checkbox"/> Abuse/Neglect Exploitation |
| <input type="checkbox"/> Illness Requiring Hospitalization | |
| <input type="checkbox"/> Child Run Away | |
| <input type="checkbox"/> Caregiver Drug Abuse | |
| <input type="checkbox"/> Endangering Person | |
| <input type="checkbox"/> Child Sexual Aggression | # Children involved: 0 |
| <input type="checkbox"/> Child on Child Physical Abuse | # Children involved: 0 |

Intake Priority: Priority 2 - injury or serious mistreatment of a child

Investigation Priority: Priority 2 - injury or serious mistreatment of a child

Date Priority Changed:

Reason Priority Changed:

Allegation Description:

It is alleged a bus driver pushed a child in front of two other caregivers. It is alleged the bus driver is mean to the child speaks in harsh and threatening tones.

Investigation Persons:

Reporter:

Confidential See TAC 745.8483

Victim(s):

[REDACTED]

[REDACTED]

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Perpetrator(s):

Name	Perp Disposition	Admin Review	Release Hearing
██████████ Unknown			

Investigation Documentation:

Initiation Information:

Initiation Date: 02/26/2018

Type of Initiation: Inspection

Information Obtained:

The investigation was initiated in the following manner:

Date: 2/26/2018

Time: 2:45

Method: Inspection

Person Contacted : ██████████

Information Obtained: I spoke to ██████████ who informed me this mrrning she did speak to te parent regarding the incidnet that happend with her son. ██████████ stated on 2/8/2018 it is alleged a bus driver pushed a child in the back when he was standing on the playground.

██████████ stated there were two caregivers who stated they witnessed the driver push the boy and tell him t go play. ██████████ stated ██████████ (Director) tld the caregiver not to come back the next day and she was going to investigate the allegations. ██████████ called Director ██████████ who was out because her son was sick and told me ██████████ could give me further information.

Observations Made During Inspection:

Inspection(s):

3672614



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An unannounced investigation inspection was conducted on 2/26/2018 I was greeted by the assistant director [REDACTED]. I informed of the reason for my visit. All areas, both inside and outside were evaluated for obvious risk to children.

The entire inside of the operation was walked. No obvious hazards were observed.

During the walk through Care giver

Caregiver [REDACTED] and [REDACTED] had nine children ages 12-18 months

Caregiver [REDACTED] and [REDACTED] had 11 children ages 18-24 months.

[REDACTED] and [REDACTED] had 15 children 2 years old

[REDACTED] e had 4 infants

Caregivers [REDACTED] and [REDACTED] had 7 infants

Caregiver [REDACTED] had 12 children ages 2-3 years.

Caregiver [REDACTED] had 8 children school age

Caregiver [REDACTED] had 17 children all school age

Caregiver [REDACTED] had 14 children ages 4-5

Caregiver [REDACTED] and [REDACTED] had 14 children ages 2-4

I then walked the entire outside area and playground no obvious deficiencies were found. All unitary surfacing was in compliance.

I then returned to the office discussed the details of the investigation with director and interviewed staff, all contacts are listed in investigation section..

The exit interview was conducted with [REDACTED] (Director) The form 2936 was reviewed; I reviewed all findings and reviewed technical Assistance. I informed the director findings for investigation would be decided at a later date and are pending at this time.

The administrative review process was explained. The form was signed and provided to the operation.

Contact List:

Type	Date	Contact Time	To:/With	Victim Name
Face-to-Face	03/07/2018	12:00 AM	[REDACTED] (Parent)	

Face to Face with parent [REDACTED] who informed me about 6 months ago she spoke to the director regarding an incident she had with her daughter's caregiver [REDACTED].

[REDACTED] stated her daughter told her Ms. [REDACTED] does not like her to play with her friend who is white and she told the two girls do not call each other sister she did not like that.

[REDACTED] stated she informed the director [REDACTED] she was also told Ms. [REDACTED] would not let the girls even sit together on the bus.

[REDACTED] said the director told her she would take care of it and she never heard anything else.

[REDACTED] also stated her daughter has told her that Ms. [REDACTED] is mean to her and she has been frustrated because it seemed like the director was reluctant to do anything regarding this caregiver.

[REDACTED] stated she knows the caregiver has worked at the center for awhile and she was thinking of speaking to the director again. [REDACTED] also stated the other caregivers in the classroom have informed her there have been other parents who have had concerns regarding Ms. [REDACTED]

Face-to-Face	03/05/2018	12:00 AM	[REDACTED] (Child) 8 years old	
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[REDACTED]

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Face-to-Face **02/28/2018** **12:00 AM** ██████ (Child
Age 9)

Face to Face with ██████ who informed me she has been at the center since she was a little girl. ██████ stated Ms. ██████ is her teacher in the afternoon for just a little while and then her teacher is Ms. ██████. ██████ stated her teacher Ms. ██████ is very nice but Ms. ██████ is very mean to her friends and her. ██████ stated Ms. ██████ has said that children are stupid and idiots. ██████ stated one day she was at the Dads and Daughter Donut day and her dad got very upset because Ms. ██████ was yelling at another kid. ██████ said her dad went to speak to Ms. ██████ because he said Ms. ██████ was mean. ██████ stated Ms. ██████ is also very mean to a little boy named ██████ and she sometimes will grab him by the face. ██████ stated Ms. ██████ is nice arounds the kids but not nice to the kids.

Face-to-Face **02/28/2018** **12:00 AM** ██████ (Alleged
Perpetrator)

Face to Face with ██████ (Caregiver Bus Driver). ██████ informed me she has been at the center for several years. ██████ stated she is the lead teacher for the school age and she also drives the bus. ██████ informed me she knew why I was there today and she wanted to ell me she had no problem with "you people". I ask ██████ what she was talking about the state and she said no You people I mean **black people**. I informed ██████ I was at the center today regarding an allegation and I was not aware any of this had anything to do with race.

█████ stated I am not a racist my dad had a business when I grew up and we buried several of your people. My dad buried at least 15 black people because their families could not afford to bury them. ██████ also stated she **did push the child she put her hands on his shoulder and told him to go and play.** I told ██████ there should never a reason for any for her as a caregiver to put hands on anyone at anytime.

█████ then informed me she has had some complaints from parents about her tone with the kids and some of the things she shared. I informed ██████ she was to speak to the children in a positive manner. ██████ also informed me the **director has spoken to her a few times regarding** some things some of the parents have said about her. ██████ said she is not racist again and said even though she told to girls not to call each other sissy.... It was not because one was white and one was black. ██████ stated she felt as though people were trying to make it about race and it was not.

█████ also stated **you know sometimes kids can push your buttons right..** ██████ also stated she felt as though the two girls in **the school age classroom have a problem with** her and are trying to get her in trouble. ██████ said it was one of the caregivers that told ██████ (Director) she pushed the boy.

Face-to-Face **02/27/2018** **12:00 AM** ██████
(Caregiver)

Face to Face with ██████ who informed me on 2/8/2018 she was outside on the playground with another caregiver supervising the children on the playground. ██████ stated ██████ came up to her and the caregiver to tell them why his brother was not on the bus and as he was talking Ms. ██████ came over pushed him forcefully with two open hands and said go play. ██████ then started talking to us to tell us why ██████s brother was not on the bus.

█████ said later when Ms. ██████ went in said ██████ walked over to her and said why did she push me like that "I'm going to tell my mom. ██████ stated she felt Ms. ██████ was inappropriate so she talked to the director Ms. ██████ and told her what happened. ██████ said ██████ said she would handle it. ██████ said Ms. ██████ went inside and checked the cameras and told them she could not see anything from the angle

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where they were standing but she would handle it with Ms. [REDACTED] the next day [REDACTED] was off without pay according to Ms. [REDACTED] and she had talked with her regarding the incident. [REDACTED] stated Ms. [REDACTED] is very harsh with several of the children and some of the parents have even spoken to Ms. [REDACTED] (Director) regarding their concerns. [REDACTED] stated a child [REDACTED] also told her Ms [REDACTED] has called children stupid and idiots and she has talked to her dad about it. [REDACTED] also stated that the child's parents have expressed concerns about Ms. [REDACTED] in the past.

Face-to-Face 02/26/2018 06:16 PM [REDACTED]
(Caregiver)

Spoke with [REDACTED] who stated she was on the playground

Phone Call 02/26/2018 06:10 PM [REDACTED]
(Director)

[REDACTED] informed me she was informed by a caregiver that the bus driver [REDACTED] pushed a child in the back and told him to go and play. [REDACTED] said there were two caregivers on the playground who witnessed the incident but when she tried to look it up on the video camera she could not verify what happen. [REDACTED] said she informed [REDACTED] (Driver) she would investigate the incident and she was suspending her for a day without pay why she tried to investigate the allegation. [REDACTED] stated she did not report anything to licensing because she could not verify what happened. I informed [REDACTED] that they are required to report suspected abuse or neglect to licensing. [REDACTED] stated she has had concerns with this caregiver before and parent have reported that the caregiver has a harsh tone and she has said some things that are inappropriate to the children.

Investigation Findings:

Disposition (if A/N):

Explanation of Disposition:

Based on information obtained from interviews with parents, caregivers and children it was determined a caregiver pushed a child forcefully as a means of discipline.

Based on interviews with parents, and caregivers, it was determined various parents reported a caregiver to the director on several occasions for inappropriate discipline.

Based on interviews with children, caregivers and parents it was determined a caregiver was calling children humiliating names and speaking in a harsh manner.

Recommended Action: Routine monitoring

Action Dates:

Notification to Provider: 03/21/2018

Investigation Complete: 03/21/2018

Investigation Closed: 03/23/2018